

# SEND NEWS SPLASH

ISSUE FORTY THREE  
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## UPDATE TO NEURO DEVELOPMENTAL CONDITIONS (NDC) REFERRAL PATHWAY

Swindon SEND Families Voice recently approached the Swindon Clinical Commissioning Group (CCG) with concerns raised from some parents who were experiencing difficulties with the required supporting documentation used when a child is educated at home. The CCG has taken on board this feedback and worked with the Community Paediatric Team at Great Western Hospital (GWH) with enhancing the current form to provide additional guidance and make clearer the evidence required for professionals when submitting the Neurodevelopmental Conditions (NDC) referral form. This has now been updated and shared with all referring health professionals, GP's, Education and GWH.

For further information please view the Community Paediatric team page on [the Local Offer here](#)



## Contact details for the SEND Service

The SEND Service aim to provide you with excellent customer service and we're committed to getting back to you within 48-72 hours. To speak to a member of staff, please call 07824 868353 or 07971 715864 (telephone lines are open Monday to Thursday 8-5 and 8-4.30 Friday) or email [SENAT@swindon.gov.uk](mailto:SENAT@swindon.gov.uk).

## FREE WORKSHOPS AND 1:1 SUPPORT FOR FAMILIES

In light of the COVID-19 pandemic, Contact have been adapting their support offer for families. They've adapted their workshops to online options so that families can continue to connect with each other and gain useful information and advice at the same time.

Contact have set up the new "Listening Ear", which is a 1-1 confidential phone service appointments with family support advisers for parents who would like to talk to someone for reassurance and practical and emotional support at this time.

These are all FREE for families and workshop dates and "Listening Ear" appointments are all listed on their website so if you know a family who may benefit from either of these options please do tell them where to book on.

It would also be really helpful if you can share this information and the links to the website and information below with any colleagues, friends or networks that can help tell families about the support that Contact have for them. The more families that can be reached and supported the better!

[Workshops](#): Encouraging Positive Behaviour in Young Children (aged up to 16) is due to take place on Tuesday 1st September. [Click on the link to book a place and for more information on the workshop.](#)



[Introducing the new 1-1 Listening Ear service.](#)



[Important information about Covid-19 for families with disabled children.](#)



## UPLANDS ENTERPRISE TRUST (UET) SHORT BREAKS

We are delighted to announce that UET Short Breaks (formerly Hop, Skip and Jump) will be fully operational from 1st September. They will be offering after school clubs and weekend respite to children with SEND aged 5-18 with experienced staff. Nicola Hewlett (HSJ Deputy Manager) will be joining the UET team as the UET Short Breaks Manager from 24th August.

To refer to the service, please contact the Aiming High team at [aiminghigh@swindon.gov.uk](mailto:aiminghigh@swindon.gov.uk) or call 01793 464080.

UET Short Breaks service looks forward to welcoming you and your children/young people to our new service. We have lots of plans for the future to increase our offer to meet the needs of SEND families in Swindon.