

# SEND NEWS SPLASH

ISSUE FORTY TWO  
14TH AUG 2020

## MEET THE SEND SERVICE



I'm Sarah Tkaczyk and I am the SEND Team's new Quality Assurance Manager. I moved to the role after four years as the SEND Finance and Budgets Officer. The aim of the QA manager is to provide challenge and scrutiny to the overall

quality of the service to increase confidence and satisfaction. I will also aim to improve the experience of any child or young person with SEND in education by understanding and acting upon areas of improvement.

Every EHC plan written is now quality assured and the findings are recorded and analysed. There will also be regular multi-agency quality assurance which will look at the quality of the EHC plan and any supporting advice. There is lots of improvement work underway which has been identified and I look forward to sharing the fantastic progress being achieved.

I hope to support the team with good quality information which will help form individual and team training plans and to help implement solutions to common areas of development. I also look forward to sharing and celebrating the team's successes. I was excited to be offered the role as it meant I could combine my previous experience in quality assurance and my passion for SEND. There is a robust quality assurance framework which we are all working to.

## Letter to parents and carers on returning to school in September

The Minister of State and Care and the Parliamentary Under-Secretary of State for Children and Families wrote a joint letter to Children and Young People with SEND, their families and those who support them, regarding pupils returning to school in September.

In the letter they:

1. explain the importance of all pupils returning to school from September
2. provide guidance to help educational settings prepare for the full return of pupils
3. address the key concerns that families may have about all pupils returning to their educational settings.

You can read the letter in [full here](#).



Don't forget that you can find more Coronavirus FAQ's on the Swindon Local Offer by [clicking here](#).



## Family summer activities in 2020

We are now in the middle of the summer holidays and you may be running out of things to do with the kids. Fear not, as the Local Offer has provided you with ideas on how to keep your kids entertained all summer long.

You can find a wide range of activities on the [SEND Local Offer](#) or on the special edition [Summer Activities 2020 SEND News Splash](#).



## SEND Service contact details

The SEND Service aim to provide you with excellent customer service and we're committed to getting back to you within 48-72 hours. To speak to a member of staff, please call 07824 868353 or 07971 715864 (telephone lines are open Monday to Thursday 8-5 and 8-4.30 Friday) or email [SENAT@swindon.gov.uk](mailto:SENAT@swindon.gov.uk).