

SEND NEWS SPLASH

ISSUE TWENTY TWO
MARCH 13TH 2020

CONTACT THE SEND SERVICE



To contact us call 01793 464641. Lines are open Monday-Thursday 8-5pm and on Friday 8-4:30pm.

You can also email us at SENAT@swindon.gov.uk.



[You can visit the Local Offer website for information and advice on local SEND Services for Swindon residents.](#)

Workshop for Swindon – Inclusion and Exclusion

This workshop is on March 19th from 13:00 to 16:30 at Fernbrook Centre. The event is open to secondary schools, professional's and parent carer forum representatives. [For more information please click here](#)



Emails bouncing back tell us that we do not have the correct email addresses for many SENCo's. Please consider using a generic SENCo email address, like [SENCo@\(school\).org.uk](mailto:SENCo@(school).org.uk), as your contact. If you have changed your email address, please confirm your new email address to the SEND Service inbox (SENAT@swindon.gov.uk).

Meet the new SEND Service

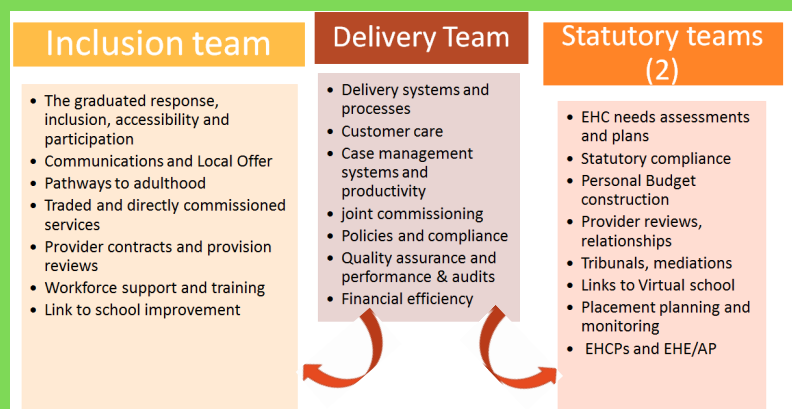
On the 2nd of March we launched Swindon's new SEND Service. Our structure has been designed to build more capacity into the team. This allows the service to better meet our statutory requirements, work even closer with key stakeholders, and carry out even more co-production with our parents and carers.

We now have three distinct pillars of work: two Statutory Teams, which cover North and South Swindon, and who are responsible for areas of work including statutory processes in the team relating to Statutory Assessments, Annual Reviews, tribunals and mediation; the Delivery Team, who are responsible for overseeing our systems and processes, customer care, policies and performance; and the Inclusion Team, who are responsible for developing the graduated response, workforce development, traded and commissioned services and the Local Offer.

This is an exciting period of change that will enable the SEND Service to work closer than ever with our children, young people, parents and carers and deliver the highest possible level of customer service to the people of Swindon.

We will be delighted to introduce new staff as they begin to join us between March and September. After a long period of staff vacancies in a context of high and increasing demand for service, we are looking forward to a settled and extended team. Transition arrangements will continue to be in place during the interim period as we work towards full capacity.

THE NEW SEND SERVICE TEAM STRUCTURE



[To find out more about the new SEND Service, you can view the SEND Service page on the Local Offer here.](#)