

# SEND NEWS SPLASH

ISSUE SIXTEEN  
JANUARY 31ST 2020

## CHANGING LIVES EVENT

All staff who work with families with children under 5 years old are invited to attend a 'Changing Lives Through Childcare' session on Monday 23rd March 2020 from 09:30am-12:30pm at STEAM Museum.

**VISIT THE SEND LOCAL OFFER BY CLICKING**



**HERE.**

**THE GO TO WEBSITE FOR ALL THINGS SEND IN SWINDON.**

## SWINDON RANKED 4TH NATIONALLY FOR TAKE UP OF 2 YEAR OLD FUNDING!

The national scorecard that ranks Local Authorities for their % uptake of eligible families accessing 2 year old funding was published this week! Nationally, uptake has dropped to 68%. However, Swindon's take up has increased to 98% which ranks us 4th nationally, 1st regionally (out of 15 Local Authorities) and 1st compared to statistical neighbours (out of 11 Local Authorities)

Many roles have a requirement to support information about childcare, but the landscape is constantly changing- in terms of what childcare looks like, and our staff too (who turn over regularly and are carrying more and more diverse roles)!! See Changing Lives Event.

## PHONING US IN!

We are aware that there has been difficulty reaching the SEND team by telephone. We have had considerable feedback about this issue.

In 2019 we took some action and launched a telephone helpline two days a week between 11-2pm.

In 2020 we have committed to improve this service. As of today, families will be able to call the SEND team on 01793 464641

Lines are open Monday-Thursday 8-5pm and on Friday 8-4:30pm. Lines are closed on bank and national holidays and at all other times.

