

SEND NEWS SPLASH

ISSUE SIX

NOVEMBER 8TH 2019

SEND ANNUAL SATISFACTION SURVEY LISTENING MATTERS

In order to meet our objectives under Swindon's current vision statement, we have co-constructed The SEND Annual Satisfaction Survey.

The aim of this survey is to give us insight into what is working well and where we could do better especially when it comes to listening to our families and young people. This will be repeated annually, so we can track how things are going year on year and inform us of whether our improvement plan is working.

The survey should not take more than 5-10 minutes to complete. Ring 01793 445500 and speak to an advisor who will help you complete the survey over the phone. The Satisfaction Survey is open from 1st November to 13th December 2019.


HOW CAN I HELP? PASS ON THE LINK!!

Please complete the survey if you receive or deliver help or services for special educational needs and disabilities (SEND).


Please let young people, parents and practitioners know how much we want to learn from them.

Click here to view information and the link to the survey. 

SURVEYS STILL OPEN!!

We have already gone live with a number of surveys. The SEND strategy consultation asks young people, parents, educational settings and services to feedback on how services are run and what we can do to improve them. Click here to complete the survey! 

Also live are short surveys for parents and young people with Education, Health and Care Plans (EHCPs) when draft plan issued or after an annual review.

The workforce skills audit is also still live to help us plan support and focus resources for practitioners working with families and children. The audit is open until the end of November. Both surveys are available here. 

GETTING GOING WITH GETTING BETTER

After the Ofsted Inspection in November 2018, the Local Authority and Swindon Clinical Commissioning Group (CCG) were required to construct a Written Statement of Action (WSOA) against 8 priority areas identified for attention.

September 2019, was the first milestone date for delivery of 90 key activities of the WSOA. We have achieved 89% of those milestones either delivered in full (blue or green) or well developed with the appropriate action in process (amber).

Key achievements include:

- The new Local Offer website has been co produced, developed and launched
- 65% of the annual reviews submitted from 324 school and college transfers
- Early Help services have been reshaped to provide an effective and coordinated offer across Swindon
- The new SEND strategy is in draft and the consultation is live along with an annual satisfaction survey.
- Continuing Care is now part of the CCG strategic delivery with a seamless transition into Continuing Care post 18.

September 2019 WSoA delivery rating

